

# SERVICE DESCRIPTION

## HAWKEYE BASELINE

DTS has developed the Managed SOC cyber security center service in four tiers to accommodate varying cyber risk levels posed to your organization, budgets and business requirements to ensure cyber resiliency.

The HAWKEYE Baseline service has been tailored to meet the needs of SME organizations that require internet perimeter and internal network monitoring to understand their external and internal cyber risk exposure and monitoring capabilities on cyber-attacks aimed at the organization.



The most effective approach to cyber security hygiene starts with visibility into all activities on systems, networks, databases, and applications. The internet perimeter of any organization poses one of the highest cyber risk factors which needs to be constantly monitored, round the clock to ensure your internal networks and systems are not compromised. Monitoring internal IT environment ensures cyber breaches such as malware infections and virus outbreaks are quickly identified.

**HAWKEYE Baseline:** HAWKEYE Baseline has been tailored to meet the needs of SME organizations that require internet perimeter and internal network monitoring. This service provides complete internet perimeter and internal network monitoring designed and developed by DTS security experts.

We collect events and logs from the critical components of your perimeter and internal network such as Next-Generation Firewall (NGFW), (Web Application Firewall) WAF, Intrusion Prevention Systems (IPS), Mail Security, Internet Routers, Active Directory, Exchange, Endpoint Security and so on (up to a maximum of fifteen log sources). DTS cyber security center will continuously monitor the internet perimeter and internal network on a 24/7 basis by our highly trained cyber security professionals and analysts.

This service supports a standard log retention period of all collected event and log data of three months. HAWKEYE Baseline supports up to twenty standard use cases that violate security best practices to quickly identify the scope of the cyber-attacks whether it is external or internal, determining the mitigation options and notification on the remedial activities to the point of contact from your organization.

Pre-defined cyber security dashboards and reports are automatically generated and provided to your organization on daily, weekly and monthly basis that summarize your cyber risk posture on the internet and internal networks. The monthly report contains a summary of security incidents identified.

HAWKEYE Baseline provides security monitoring of your external and internet IT environment through a fully manned cyber security center throughout the business day and monitored by automated events and alerts throughout the night giving you full 24/7 coverage.

### Key Features

#### HAWKEYE Baseline:– Security Event Logging and Monitoring Service

- Log capturing for customer's critical perimeter and internal network components
- Log retention
- Event monitoring, correlation, analytics and alerting
- Advanced Machine Learning based Threat Correlation
- Reporting (daily, weekly, monthly)
- Real-time incident notification



Baseline | Silver

HAWKEYE Features	 Lite   Bronze	 Baseline   Silver	 Advanced   Gold	 Premium   Platinum
Number of Log Source Integration (maximum)	5	15	25	50
Online Log Retention in Months	3	3	3	3
Events Per Second (EPS)	250	500	1000	2000
SOC Dashboard Access (Multi-Tenancy / RBAC)	X	3	3	3
Standard Use Cases Reports	5	10	20	30
Customized Use Cases Reports	X	X	5	10
Event Log Receiver / Collector (Hawkeye Cloud)	3	3	3	3
Event Log Receiver / Collector Onsite (VM based)	X	X	X	TBC
8 x 5 Security and Threat Monitoring Team	3	3	3	3
24 x 7 Security and Threat Monitoring Team	X	3	3	3
Email Support 8 x 5	3	3	3	3
Call Center Support 24 x 7	X	3	3	3
Service Level Agreement	3	3	3	3
Service Integration Team 8 x 5 (Log Integration)	X	3	3	3
Service Integration Team 8 x 5 (Use Case Dev.)	X	X	3	3
Security Vulnerability and Threat Management Team 8 x 5	3	3	3	3
Service Integration Team 8 x 5 (Log Integration)	3	3	3	3

# HAWKEYE

## SOC-as-a-Service

### Add-Ons



Add-Ons	Available
Additional Log Source	3
Additional Online Log Retention in Months	3
Additional Events Per Second (per 250 block)	3
SOC Dashboard Access (Multi-Tenancy / RBAC)	3
Additional Use Cases Development and Report	3
Managed Vulnerability Assessment (per IP blocks)	3
Managed Penetration Testing (per IP blocks)	3
Continuous Perimeter Monitoring	3
Cloud Services (SaaS) Monitoring	3
Threat Intelligence Enrichment Services	3